

# Fleet : UK



**HYUNDAI I10 1.2\* | MBMN**

5
 5
 1
 119
 

 DIESEL ONLY ✓



**NISSAN MICRA 1.2\* | ECMN**

5
 3
 2
 135
 

 DIESEL ONLY ✓



**VAUXHALL ASTRA 1.6 AUTO A/C\* | CCAR**

5
 5
 2
 158
 

 DIESEL ONLY ✓



**VW GOLF 1.2 A/C\* | CCMR**

5
 5
 2
 129
 

 DIESEL ONLY ✓



**VW GOLF 1.6 A/C\* | CDMR**

5
 5
 3
 126
 

 DIESEL ONLY ✓



**VAUXHALL ASTRA 1.6 SW A/C\* | CWMR**

5
 5
 4
 119
 

 DIESEL ONLY ✓



**SKODA OCTAVIA 1.6 A/C\* | IDMR**

5
 5
 3
 171
 

 DIESEL ONLY ✓



**SKODA OCTAVIA 1.6 SW A/C\* | IWMR**

5
 5
 3
 129
 

 DIESEL ONLY ✓



**VAUXHALL INSIGNIA 2.0 AUTO A/C\* | SDAR**

5
 5
 3
 136
 

 DIESEL ONLY ✓



**VAUXHALL INSIGNIA 1.8 A/C\* | SDMR**

5
 5
 4
 163
 

 DIESEL ONLY ✓



**VW SHARAN 2.0 A/C\* | FVMR**

7
 5
 4
 162
 

 DIESEL ONLY ✓



**MERCEDES C 180 AUTO A/C\* | PDAR**

5
 5
 2
 159
 

 DIESEL ONLY ✓



**AUDI A4 2.0 SW AUTO A/C\* | PWAR**

5
 5
 0
 211
 

 DIESEL ONLY ✓



**MERCEDES E 250 AUTO A/C\* | LDAR**

5
 5
 3
 224
 

 DIESEL ONLY ✓

\*Or similar

: Door - : Passengers - : Luggage - : Highest CO<sub>2</sub> emission/car - : Auto - : Manual

# Terms and Conditions UK

## **Age:**

The minimum rental age is 22. A young driver surcharge will apply to all drivers under the age of 25. The age policy may vary at certain locations. Some vehicles and / or products will not be available to drivers under the age of 26 in certain locations. Please contact the rental branch directly if you are under the age of 26 for more details on their local renting policy.

## **Driving licence:**

A full and valid driving licence must have been held for a minimum of 12 months. The new style UK driving licence must be accompanied by its counterpart. The paper counterpart is never acceptable on its own, both parts need to be presented at the rental station when collecting the car or van as stated in Europcar standard terms and conditions.

## **International Driving Licence:**

Mandatory only if the driving licence is not in an illegible language (Russian, Arabic...).

## **Additional Driver:**

With the prior consent of Europcar, the car or van may be driven by other persons. All drivers must meet the standard Europcar Qualifications, shown above. An additional driver(s) charge may be levied.

## **Tax:**

Subject to change by governmental law

20,00%

## **Right or Left side of the road:**

Left

## **Currency:**

GBP

## **Credit Cards Accepted:**

MasterCard, Visa, Diners and American Express. Two credit cards required for some cars. Details are available from Reservation Office.

## **Insurance and Waivers:**

### **Collision Damage Waiver:**

Reduces the renter's liability from the total cost of the damage (up to the value of the vehicle and including off the road and recovery costs) to the excess amount.

Damage caused to the vehicle hitting a bridge, car park barrier or other overhead object or damage caused by driver/ renter negligence

### **Theft Waiver:**

Reduces the renter's liability from the total cost of the theft, attempted theft or damage as a result of theft or attempted theft (up to the value of the vehicle and including off the road and recovery costs) to the excess amount.

Not covered if all locks and security devices are not deployed when vehicle is unattended or if the renter is unable to return the key or damage caused by driver/ renter negligence

Risk Reduction Cover &/or Peace of Mind Cover - available in the UK only (not included in the rental rate) :

Can be purchased to top up the cover offered by Collision Damage Waiver and Theft Waiver. Reduces the renter's excess to £250 (£500 for Prestige vehicles).

Exclusions apply - damage caused to the vehicle hitting a bridge, car park barrier or other overhead object or damage caused by driver/ renter negligence.

Risk Reduction Cover Plus &/or Super Peace of Mind Cover - available in the UK only (not included in the rental rate) :

Can be purchased to top up the cover offered by Collision Damage Waiver and Theft Waiver. Reduces the renter's excess to zero. Only available at 30 stations in the UK.

Exclusions apply - damage caused to the vehicle hitting a bridge, car park barrier or other overhead object or damage caused by driver/ renter negligence Drivers must be aged 26 years or over.

### **Value Cover:**

Can be purchased as top up to the cover already provided by Collision Damage Waiver and Theft Waiver. Reduces the renter's liability

for the cost of damage to the windscreens, tyres and other glass down to zero. Is not required if Risk Reduction/Peace of Mind Cover or Risk Reduction Plus / Peace of Mind Plus has already been purchased

Can drive with the reassurance that you will not need to pay for the cost of any damage to the windscreens, tyres and other glass.

Damage caused to any part of the vehicle other than the windscreen, tyres and other glass or damage caused by driver/ renter negligence

Personal Accident & Baggage Cover:

Provides cover against personal injury, death, medical expenses and baggage.

Can claim if unable to work due to death or permanent disability and for loss of baggage

If you are an inbound customer into the UK and you choose to use the cover provided by your credit card, you are responsible for compensating Europcar for any damage and or loss of the vehicle and accessories and reclaiming this from your credit card company.

Any inbound Customers declining our Collision Damage Waiver or Theft Waiver will be required to complete a declaration to that effect.

One-Way Rentals:

One way rentals are permitted between all rental stations. One way fees vary and apply to all one way rentals. The fees vary and are included in the quote price.

### **Travelling abroad:**

Overseas Charge

The Overseas Charge is applicable to all customers travelling to the countries listed in Section 1 and Section 2 and is based on the below charges. The Overseas Charge is payable on collection of the car or van or the VE103B (see below) form which ever is later. The Overseas Charge is applied for the provision of the VE103B document and the Green Card, if appropriate, and RAC European Motoring Assistance.

1-2 days £45.00

3-5 days £55.00 6-7days £75.00 8-13 days £105.00 14-20 days £120.00 21-27 days £130.00 28-34 days £140.00 35-41 days £150.00 42+ days £160.00

It is strongly recommended that customers purchase Eurodrive if they are taking the hire car overseas. Prices vary depending on length of hire overseas.

SECTION 1 - Andorra, Austria, Belgium, Denmark, Finland, France, Germany, Gibraltar, Holland, Iceland, Ireland, Italy, Liechtenstein, Luxembourg, Norway, Portugal, San Marino, Spain, Sweden and Switzerland.

All cars and vans may travel to the countries in Section 1 provided the driver is carrying a valid VE103B form. A Green Card is not necessary.

A VE103B form is the ONLY valid document giving owners permission to take the vehicle outside of mainland UK and acts as a duplicate of the Vehicle Registration Document. No letters or other documents should be used.

The VE103B form is provided by the rental station at time of pick up or later by arrangement.

SECTION 2- All countries which are NOT listed in Section 1

Cars and vans are allowed to travel to countries in Section 2 at the discretion of our insurance company. All rentals travelling to these countries should contact our Insurance Department at Leicester 01162492702 for authorisation and the issue of a Green Card.

Please Note: At least 5 working days notice must be given if you are travelling to a country in Section 2, and there will be an additional charge levied at the discretion of Europcar's Insurers. Please note that without the correct documentation, you could be turned back from the border or may be subject to and liable for a considerable charge.

RAC European Motoring Assistance

Customers taking a car or van abroad (including trips to Southern Ireland) must have cover to ensure that both they and the car or van can be recovered in the event of the car or van becoming un-drivable as the result of an accident or through mechanical failure.

THERE IS A SINGLE LEVEL OF COVER IRRESPECTIVE OF DESTINATION OR LENGTH OF RENTAL.

### **Thumb Printing:**

Europcar is working with UK's law enforcement bodies to help reduce identity theft, vehicle theft and money laundering by asking renters at certain locations and all consumer deliveries to provide a thumbprint on the Rental Agreement on the delivery of the car or van. When the car or van is returned, renters' thumbprints will be destroyed as part of our routine process.

### **Fuel Option:**

All vehicles are supplied with a full tank of fuel at start of rental. Renters can choose from 3 re-fuelling options which will be advised at the start of the rental and are briefly described below. Fuel prices are checked and updated weekly according to the national average forecourt price. Fuel used when delivering and/or collecting a rental car or van to and/or from you is the renter's responsibility.

Full to Full - If the car or van is returned with a full tank, no refuelling service charge will apply.

Full Tank Option - With this option, fuel is pre-paid at the start of the rental (at 10p per litre less than the national average\*\*) and re-fuelling is not necessary on return. No refunds are given for unused fuel at the end of the rental, but a £10 unused fuel voucher will be given if there is more than ¼ tank left on return redeemable against your next rental.

For customers renting for 4 days or more, this option is recommended.

\*\* Prices are checked and updated daily according the national average as published by the <http://www.petroprices.com/>

Re-fuelling - If the car or van is not returned with a full tank of fuel or the Full Tank Option is not purchased, Europcar will provide a re-fuelling service the car for you at our standard re-fuelling service charge (which includes the cost of the fuel) of 65p per litre (net of VAT) above the national average.

#### **Lost Property:**

Any property placed in the car or van is at your own risk and Europcar takes no responsibility for it. You must check you have not left any personal property in the car or van before you return it back to Europcar Any unclaimed property will be disposed of 3 months after the end of the rental period.

#### **Information Regarding Experian's Authenticate Check:**

Before your hire commences we will verify your identity by carrying out a check using Experian's Authentication check. If there is an unsatisfactory search result you will need to provide paper-based proof of identity such as a utility bill or bank statement etc that is less than 3 months old when you pick up the vehicle from the Rental Station. Paper based proof will not be accepted for prestige vehicles.

#### **Congestion Charges:**

There are some cities in the UK, for example London and Durham, that charge congestion fees for driving in and through them. You are liable for the payment of such fees."

#### **Verifying Your Identity:**

Before your hire commences we will verify your identity by using our Equifax eIDVerifier check. This may result in the need to ask you to provide paper-based proof of identity such as a utility bill or bank statement that is less than 3 months old at the point of delivery of the vehicle or when you arrive to collect the vehicle from the Hire Station. Failure to do so will mean that we would not be able to hire a vehicle to you. Paper based proof will not be acceptable for Prestige vehicles or those paying in cash.

If you are a resident of a country other than the UK, you will be required to present a valid identity card or valid passport when collecting your vehicle.

#### **Restriction of Use:**

Certain driving restrictions may apply for driving into certain areas. Details are available from Europcar Reservation Office.